



FUTURE
HOPE

ANNUAL REPORT
2018 - 19



Contents



- | | |
|-------------------------------|-----------------------------------|
| 3. Message from the Trustees | 13. Realising Potential |
| 4. Message from the CEO | 14. Sport |
| 5. What is Future Hope ? | 15. Skills Training |
| 6. Why we are here & Outreach | 16. Higher Education |
| 7. Future Plans | 17. Financial Summary 2018/19 |
| 8. Our History | 18. Highlights |
| 9. The Homes | 19. How you can help |
| 10. Medical Care | 20. Organisation chart & Contacts |
| 11. An all round education | 21. Trustees and Management |
| 12. School Numbers & Results | |



Message from the Trustees



For much of this year the Management Team and Trustees have been working on a Strategic Plan which will take Future Hope from our current location at Rowland Road to our new campus at Kashinathpur in Rajarhat. The Strategic Plan runs from 2019 to 2024 and covers all our aims and aspirations for Future Hope over the next five years.

We believe in putting the children at the centre of all we do. The Strategic Plan focuses on five strategic goals: The first is to secure the long term sustainability of Future Hope, the second to strengthen and extend our work with the most vulnerable street and slum children in Kolkata, the third to improve the quality of education and skills we offer, the fourth to be recognised as a leader in sports and the creative arts as a vehicle of youth development and finally fifth to prepare children at Future Hope to become independent and employable.

A huge amount of work, effort and passion has gone in to creating this document and we were able to put on paper for the first time what we very strongly believe in the form of 'Our Vision', 'Our Mission' and 'Our Values'.

To become sustainable, we need to extend our fundraising efforts and particularly want to gain more long-term donors in India. Our fundraising in Hong Kong and Singapore has increased whilst we continue to have good support in the United Kingdom and the Netherlands. We need to strengthen the team around our CEO and have recently appointed a new School Principal and Director, Finance and Administration. We want to use our staff more effectively and see the need for more training, more accountability and will introduce more up to date work assessment schemes.

Every square foot at Future Hope is used and there is no further room to help more street and slum children. Our UK architect is working non-stop with our Indian architect and structural engineer to complete all the plans for our new homes, school, skills training and sports park on our new campus. During 2018-19 we raised the funds to buy the remaining plots of land we need for phase 1, the area for the school and the homes. By 2020 we need to raise enough funds to start the building with the aim to complete and move in by 2023/24. The children, house-parents and teachers cannot wait for this to happen.

Tim Grandage
Acting Chair & Managing Trustee

Our five long-term goals are:

- * To secure the long-term sustainability.
- * To strengthen and extend our work with the most vulnerable street and slum children in Kolkata.
- * To improve the quality of our education & skills.
- * To be recognised as a leader in sports and creative arts as a vehicle for youth development.
- * To prepare children at Future Hope to become independent and employable.



Message from the CEO



When values become tangible

A values driven organisation stands apart from others. It inspires faith and trust in its ability to deliver to high standards under good governance. Looking inward at Future Hope, we believe our values help to keep us accountable, responsive, inclusive and effective in delivering lasting change for the most vulnerable children.

We wanted to feel that our values go deep down and are embraced by everyone. In the last few months, we have had a series of workshops with staff and children to understand what they felt were the values that envelop us, that permeate everything we do. Trust was a unanimous choice.

When a child gets to sleep in our homes without fear of abuse, when they can come to school and feel failure is accepted, when they can sleep safely at night and eat three healthy meals every day or believe their families and communities can come to us for help, they know there is a place to **Trust**.

Other values we embrace are: **Opportunity** for every child to realise their full potential; Long-term **Commitment** to give them every chance of success; **Tolerance** for a safer more inclusive world and building all our work around **Care** to give children stability, healthcare, nutrition and education.

To strengthen our organisation and our commitment to our children and supporters we have reviewed our long-term goals and have started to implement a five year strategic plan.

In line with this we are consolidating our Management Team and have recently appointed a new Principal, Mrs. Madhu Ravi. Madhu has a wealth of experience and will enhance and grow our school.

In this report you will read how our core values form the basis of all that we do and the life-changing impact they have. Living up to our values is a daily deliverable. We do this with pride as we watch our children achieve new laurels, gain confidence and become ready to take on the world.

Thank you for your Trust in our ability to transform lives.

Sujata Sen

CEO, Future Hope India



What is Future Hope ?

Future Hope is a charitable organisation which provides opportunity through its homes, school, sports and medical programme for some of the most vulnerable children from the streets and slums of Kolkata. Future Hope addresses the individual needs of destitute children and helps them to become independent, employable, self-supporting members of society.

OUR VISION

A world where every child has hope and opportunity

OUR MISSION

Giving today's street and slum children a better tomorrow

We have an unique **integrated holistic approach** by providing residential homes, healthcare, education, mentoring and sport, to support each child to become an independent, employable citizen.



We identify the **most vulnerable** children who are living on the street, in the slums or in the red-light districts.



Once a child is in our care, we commit to support the child for around **15 years.**



Once they are financially independent, we often **mentor** them for long after.

OUR VALUES

Trust

All true relationships are based on trust. We never compromise our reputation and always act with integrity and in the best interests of our children.

Opportunity

We believe every child should have an equal opportunity to achieve his/her full potential.

Commitment

Only by making a long-term commitment to each child can we help to give them every chance of success.

Tolerance

By embracing and accepting difference we can build a safer, more inclusive world.

Care

Every aspect of our work is built around the care for the children in the way that we give them stability, healthcare, nutrition and education.



Why We Are Here

Every night in Kolkata children can be found sleeping on station platforms and the streets, vulnerable, undernourished and neglected. Many are ill, most are exposed to serious forms of exploitation and all have no hope for a good future. They have little or no ability to change their lives. It is for these children that Future Hope was established.



Outreach

An essential part of our outreach work is based on finding out and understanding more of the context from where our children come, so that pastoral care is more meaningful. Often our Outreach team extends a helping hand to the families who are desperate for medical care.

Our outreach team, lead by an alumni, builds trust within the community and families in order to help them understand the importance of education and to identify the most vulnerable children in desperate need of security, care and an education. This requires regular rounds on the streets, surveys and background verification, reporting to the police and Child Welfare Committee of the Government of West Bengal.



Two of our new girls lived under the fly-over in rubble and dirt. They had nothing: no protection, no belongings, no education, often no food and certainly no hope. They were at constant risk of accidents, trafficking and abuse. Our outreach team were aware of the family's dire situation so brought the young girls into Future Hope. The children are in contact with their parent(s) in a structured and safe way.





Future Plans

A New Campus To Set Future Hope Up For The Next 30 Years And Secure Our Legacy



With knowledge gained over 30 years, we know that we can do much more for marginalised communities and contribute positively to the problems people face when they are born into extreme poverty. To do this Future Hope needs to build more homes and a larger school with sports facilities.

Key Benefits of the Campus to be Purpose Built for Future Hope's Needs

- ☺ **Secures Future Hope and its legacy for the long-term**
- ☺ Increases capacity to 750 children
- ☺ Safe and inspiring environment
- ☺ Lower operating costs and higher productivity
- ☺ An eco-friendly, value for money design
- ☺ 24 acres of dedicated educational and sporting facilities
- ☺ Hundreds more children and families from the wider community to benefit from the facilities
- ☺ Enables the school to be compliant with educational Boards



A separate brochure is available on request

Where we are:

Land Acquired

Team in place: architects, advisors, contractors

Next Steps:

Gain planning permission

Aim to start building Phase 1 in 2020

Donors can fund all or part of the campus.

Options include:

Single sponsor: approximately 50 Crore

Facilities sponsors: 5 to 10 Crore for:

- * The Junior School and Assembly Hall
- * The Middle School and Library
- * The Senior School and Science Labs
- * The Skills Training Centre and Dining Hall
- * The 8 Residential Homes
- * The Sports Fields and Pavilion



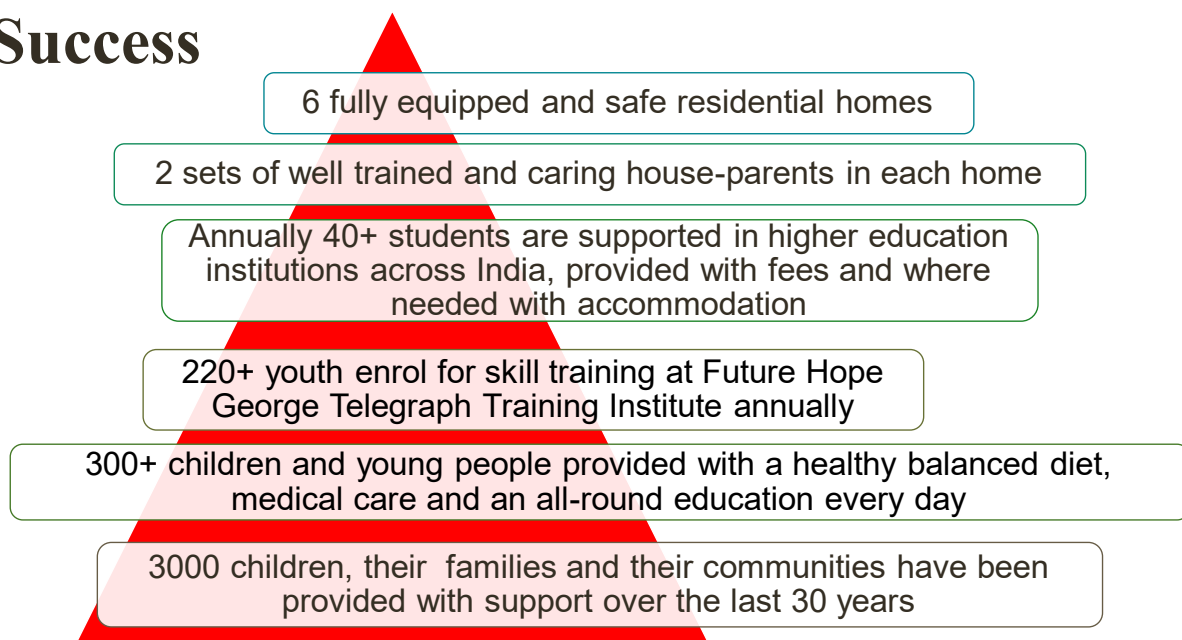
Our History

Since 1987 Future Hope has provided a home, medical care, education and opportunity to destitute children of Kolkata.

- 1987 **Future Hope founded** by Tim Grandage, a young banker, who left his job to help street children
- 1988 **First home** with a school for 10 children. Sport is used to help the children settle.
- 1992 **100th child**
- 1993 Future Hope **owns first property**: a home for some of the residential children, creating stability
- 1994 **First school Principal**
- 1998 Move to **Rowland Road** main premises. **Recognition** that education is key to breaking the cycle of poverty.
Day scholars join our school from the slums
- 2003 **First university graduates. First land bought** for Future Hope campus
- 2007 Future Hope **wins the Calcutta Rugby Cup**
- 2016 Future Hope George Telegraph **Skills Centre launched**
- 2017 **Future Hope celebrates 30 years of changing lives.**



Success





The Homes

Future Hope provides a safe and nurturing home for children who come to us due to extreme poverty and dire living conditions, they have no family capable of caring for them. We put the children at the centre of all we do, aiming to provide a family atmosphere that allows the children to feel secure, cared for and happy.

2018-19

Our 6 residential homes nurtured 140 children

- 3 for boys & 3 for girls
- Each home provided:
 - A balanced diet
 - Hygiene & healthcare
 - A good routine with activity & play
 - An undisturbed sleep
 - Care from house-parents
 - A sense of belonging



Future Hope is my family and my community

Sunny is an orphan who came to us after his mother died of tuberculosis and starvation when he was only 5 years old.



In the past year:

- 18 new children, 9 girls and 9 boys were taken into one of our safe, happy homes
- 12 young people moved on from the senior homes into rented or paying guest accommodation, gaining their independence
- The Rashbehari home was renovated to ensure it is fit for purpose for the 12-16 year old children
- The Counsellor introduced weekly visits to the homes so that every child is seen, resulting in a positive attitude towards counselling, leading to more stability and trust by the children and staff
- Security and reporting in the homes has been upgraded in line with new child protection regulations from the Department of Social Welfare, Child Welfare Committee and under the Juvenile Justice Act, with regular inspections.



Medical Care

Tending to the children's health needs is a core aspect of Future Hope's work. Malnourishment, scabies, boils, skin diseases, burns, infections, diarrhoea, tuberculosis, typhoid, STDs, leprosy, neurological problems and addiction are all conditions from which the children can be suffering when they first arrive at Future Hope.

THE MEDICAL TEAM:

Doctor:	Visits Future Hope daily and is on call 24/7
Counsellor:	Is available on site two afternoons a week and visits each home once a week
Administrator:	Runs the medical facility for the homes and the school and maintains the computerised records
Medical Assistant:	First Aid qualified



A Healthy Life – 2018/19

CURATIVE

1063 Consultations
9 hospitalisations
30 dental treatments
Weekly iron tablets
Every new child undergoes a full medical check-up

PREVENTATIVE

All vaccinated against Hepatitis B, MMR, Typhoid and Tetanus Toxoid
Eye check-up for 200 children
Mosquito nets & fumigation helped reduce cases of Malaria & Dengue

INTERVENTION

315 children medically insured
Doctor, counsellor & medical assistant
Filtered drinking water
Sex Education, easy access to sanitary pads

Keeping Children Safe and Educating for Social Change

Dangers of Substance Abuse Workshop—educating parents and guardians of day scholars on the risks their children face and the increasing availability of synthetic drugs sold in the form of coloured 'sweets'. Information helps them to protect their children from addiction and to share information in their community.

Healthy Eating and Psychological Wellbeing For Children Workshop—educating house-parents to give children the best chance in life. The counsellor also visits the homes and school regularly for individual and group sessions.

A Healthy Diet

Since all of our children come from impoverished backgrounds it is essential that we place extra attention on a carefully cooked, healthy diet so that the children gain strength, build up natural immunity and take part fully in school and sports.





All Round Education

Future Hope School offers an excellent all-round education from KG to Class 12, where children can strive for academic success through public exams and realise their potential through extra-curricular activities. The aim is for all students to find gainful employment and become independent.

Madhu Ravi joined Future Hope School as Principal in February 2019.



She has an academic background and over 25 years experience as an educationist, working with leading schools in Delhi, Kolkata and Patna.

She has worked closely with economically weaker sections of society in her educational career and is passionate about education as the key to change,

"I am committed to making our children achieve more in a holistic way and to helping the community get the best possible educational opportunities for their children."

There are 12.9 million child labourers in India between ages 7 and 17

(International Labour Organization)



The education at Future Hope is focussed on nurturing individual talent and skills, preparing them for the workplace.

We are very proud of our 500+ working alumni and they are great role models for the younger children, their families and the community at large.

89% of kids with special needs are enrolled in primary school, but only 8.5% go to secondary school

Census of India



Future Hope school is inclusive. We have a Fast Track system to help children who started school late and an integrated classroom approach for pupils who have learning difficulties or who have started school late. Children with more severe problems are referred to schools who can provide specialist care.

Nearly half of women (18- 29 years) are married before reaching the legal minimum age of marriage in West Bengal (44%)

NFHS-4 (2015-16)



Future Hope works closely with the families in the slums to strongly encourage young girls to complete their education and to opt for further studies, rather than get married at the age of 14. Educated girls are role models in their communities, leading to higher aspirations and a reduced number of children in the family.



School Numbers & Results for 18/19

The **attendance level** for 2018-19 was 95%

270 children supported in school of which:

253 children in Future Hope School

17 children were supported in external schools

42% of the students are girls

42 **new children** joined FH School in 2018-19

24 of them are day scholars and 18 from the homes

Learning support was integrated in the classroom

25 teachers and the Principal in the school and 14 support staff

Careers Support

Work experience prepares our young people to find gainful employment and to understand what is required of them

From an old age home to the police, 36 students aged 16+ gained valuable work experience across a range of careers

'Smart Thinking' classes

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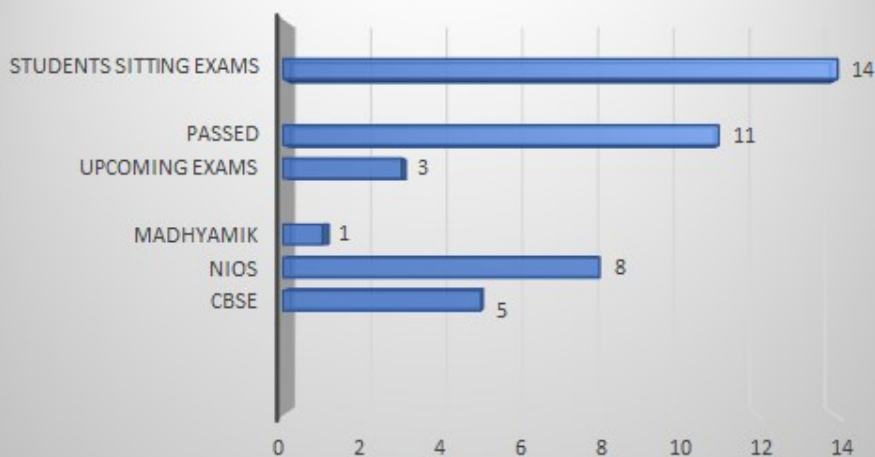
Teamwork, Leadership, Innovation, Creativity .

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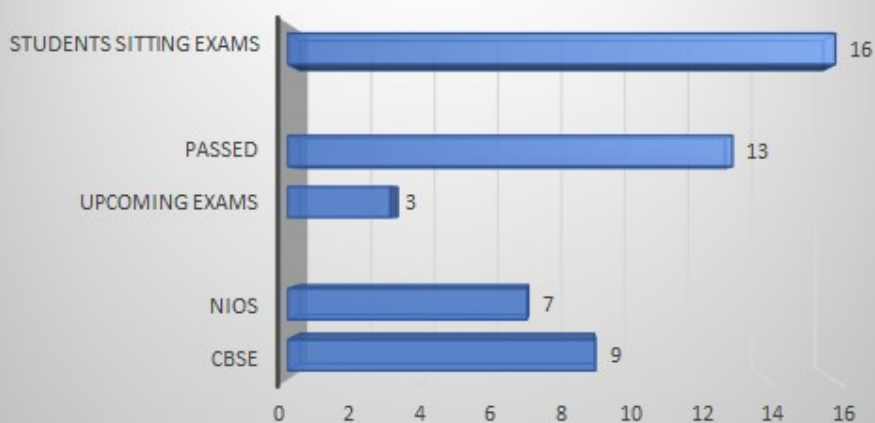
Better decision makers

94% of Class 12 have gone on to study for a degree in universities around India

Class 10 Exam Results



Class 12 Exam Results





Realising Potential

Future Hope continually offers the children the opportunity to build confidence and realise their potential, both academically and through extra-curricular activities.



NATURAL WORLD

Earth Day Celebrations at Victoria Memorial

'Save The Environment' Puja Pandal excursion for small girls

Meet the Migratory Birds-2019 camp Birdwatching at Santragachi Jheel

Visit to the banks of the Ganga to learn about its uses and pollution

Middle school students took part in a workshop on Paper Crafts

CULTURE

Man Booker Prize winner, Arundhati Roy visited to share her inspiration for writing

Skype with English primary school to discuss the Thames & The Hooghly

Cooking Lessons with Mary Harding, from Leiths in London, who has worked in Michelin Restaurants

GEMS Modern Academy Visit as School Exchange Programme

HKIS Visit & Cultural Exchange creating a combined performance

MUSIC & ART

Trip to a classical guitar concert by Swedish guitarist Johann Muller

Tabla workshop on understanding taal with Subhadrakalyan

Park Circus sit and draw competition - Chinmoy and Mustakin win prizes

Expression through colours workshop with Sarmistha Sarkar

Jewellery making workshop to make bracelets and earrings led by a volunteer

DRAMA & DANCE

Junior School Inter-house Elocution Competition with poem recitals

Katie Baddeley Award for Arts Inter-house drama competition

Googly Movie actor aged 6 and the music director of the film visited

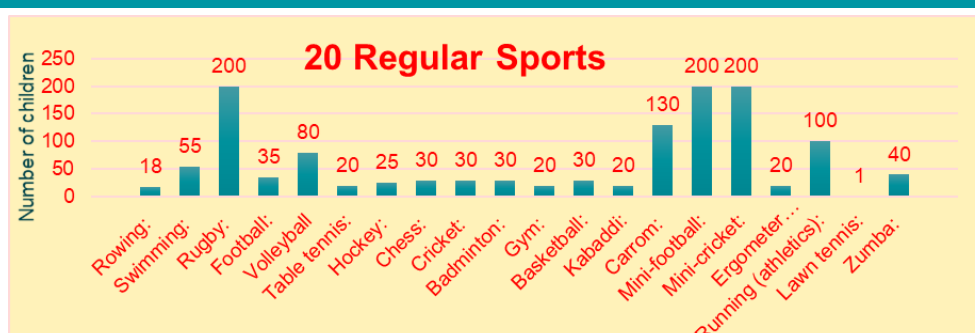
Performance of Contemporary Kathak and Ballet at Rhythmosaic's annual dance show

Rabindra Jayanti was celebrated by staging the Tagore dance drama 'Shyama'



Sport

Sport has always played a significant role in Future Hope, contributing to rehabilitation of the children. In contrast to life on the streets where personal survival is the driving force, playing sport helps them learn teamwork, self-discipline, determination. This in turn builds self-confidence, trust and good health and helps the children prepare for a more fulfilled life.



"I knew only football and cricket but watching the older boys play rugby at the Maidan, I wanted to learn rugby too. The Future Hope coaches were kind in teaching me. They tell me about my mistakes and correct me. I have speed so I was made to play in the centre and my success made me more confident. I dream that like the older boys I too will travel to many places to play rugby. Rugby is a game of intelligence, more than strength, and I want to play rugby for a long time and keep the tradition of excellent rugby at Future Hope going."

Lalchand came to Future Hope from the streets of Kolkata as an orphan two years back and is already considered one of the best U-13 players in Bengal.



Skills Training

To provide opportunities to the underprivileged and keep up with the growing demand for a skilled workforce in various industries across India, Future Hope and George Telegraph Training Institute (GTTI) have partnered to skill up young people.



Skills Training A Priority

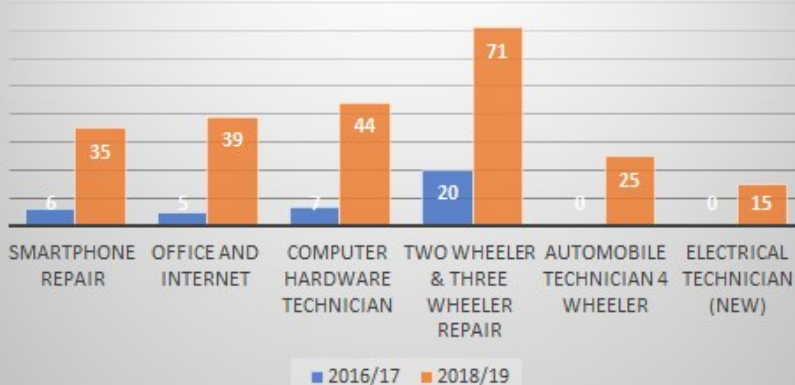
The government's recent skill gap analysis concludes that by 2022, another 109 million skilled workers will be needed in the 24 keys sectors of the economy.

At present school leavers have few opportunities to acquire job specific skills; only 2.3% of India's workforce has received some formal skills training.

The **Future Hope George Telegraph Training Institute** (FHGTTI) was inaugurated in 2016 creating opportunities for Future Hope and local youth. It is a not-for-profit centre where Future Hope supplies the infrastructure and GTTI provides the know-how, teachers, curriculum and teaching material all "at cost". Teaching methods follow the proven and effective GTTI model with emphasis on hands-on and practical training, operating under the umbrella of the National Skill Development Corporation (NSDC). Course tests are conducted and successful students obtain a certificate with NSDC and GTTI endorsements. This enables these young adults to find respectable jobs through the extensive job placement network that GTTI

- 229 students enrolled for the six courses we offer from April 2018 to March 2019. The target for 2019-20 is 450 students.
- The FHGTTI is supported by one corporate and by George Telegraph as Knowledge Partner.
- 132 young people have found employment in the past 3 years following skill training at FHGTTI. Many of them are earning between INR 8,000 and 15,000 - above the INR 7661 minimum wage in West Bengal

Skills Centre Course Admissions



I was lucky to get enrolled in the Two and Three Wheeler Mechanics course. My father went missing when I was 10 years old and my mother struggled to look after her three children. Now I am so happy that I have a job in an automobile company and I can help my family.

Shyan

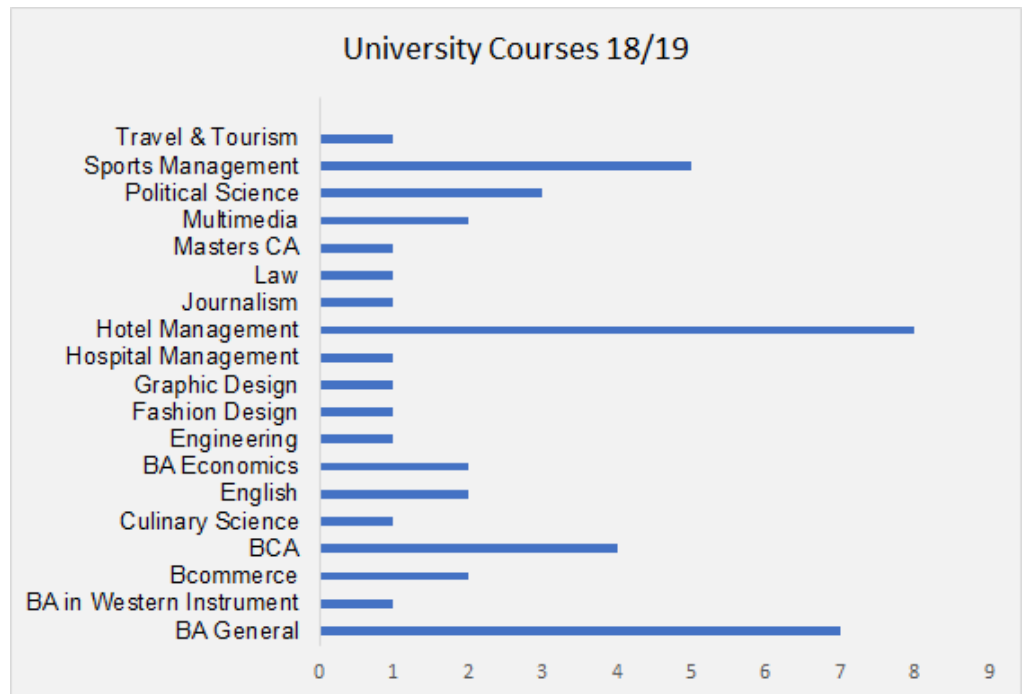


Higher Education

To enhance each young adult's chance of realising his or her full potential and become self-sufficient we encourage them to pursue higher education. We support young people through a variety of courses in Universities and Colleges across India.

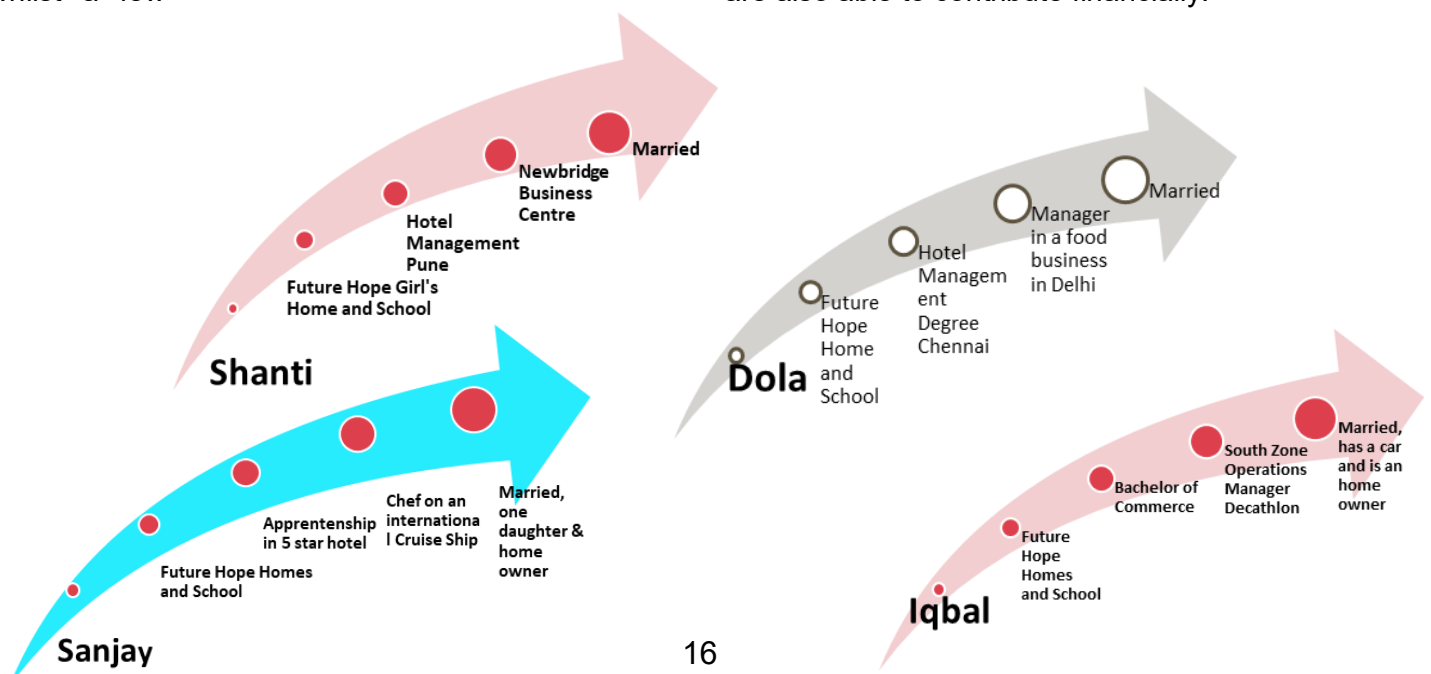
In India, while the unemployment rate is decreasing, the issue of gross underpayment and economic exploitation continues. A university degree will enhance their earning potential and career choices

In 2018/19 Future Hope supported 43 young people in university



A few of our Alumni

Most of the Future Hope alumni remain involved with Future Hope. They are the role models for the next Future Hope generation. Some are mentors, others come and talk about their own experiences and careers, whilst a few are also able to contribute financially.





Financial Summary

Future Hope is extremely fortunate to have a loyal and generous donor base and 100% of our income is generated by our fundraising efforts. We do not receive financial support from the Indian Government.

Income and Expenditure for Future Hope India for the year ended 31 March 2019

INCOME	INR	EXPENDITURE	INR
Total	87,638,094		65,706,117

Income and Expenditure for Future Hope India for the year ended 31 March 2018

INCOME	INR	EXPENDITURE	INR
Total	69,420,375		70,312,432

Our income includes regular and one off donations from caring individuals, charitable trusts, charitable foundations, schools and other organisations located in India, the UK, Holland, Switzerland, France, Hong Kong, Singapore, the UAE and the United States. In 2018-19 local donations increased on the previous year but this also included a capital donation for the purchase of land at Rajarhat.

Our expenditure covers all costs incurred in delivering education, pastoral and health care for the children. Our expenditure for 2018-19 was reduced on the previous year as 2017-18 was Future Hope's 30th year in which we delivered a whole school drama performance, a new Rugby tournament and several other important events to engage with our community, supporters and other charities. The additional INR 21,931,977 represents funds raised for the purchase of land at Rajarhat, which was completed in July 2019.

Sources of Donations	Year ended 31st March 2019	Year ended 31st March 2018
Outside India	50,631,349	42,102,005
Within India	36,421,192	26,615,332
Total	87,052,541	68,717,336



Highlights

Key Achievements

1. Created a Five Year Strategic Plan to take Future Hope forward and increase our support for the most vulnerable children
2. Recruited a new School Principal to build on current strengths and gain further accreditations as well as helping develop plans for the new school
3. Introduced a modern accounting system to improve financial reporting from April 2019
4. Funds raised locally and internationally across 2018/19 meet all operation costs and provide a minimum reserve of 9 months.
5. We raised the capital required to purchase the remaining pieces of land for phase 1 of the Campus at Kashinathpur, Rajarhat. Architectural plans are close to completion and costings to build are being estimated.
6. Renewed engagement within Hong Kong and Singapore to broaden international supporter base in key markets
7. Two separately funded projects with grants from foundations:
 - Refurbishment of the Rashbehari Home
 - Installation of Fire Security System and equipment for Future Hope School at Rowland Road

Fundraising Focus for 2019/2020

1. Identify partners who would be interested to help raise the capital costs for phase 1 of the new Campus at Kashinathpur, Rajarhat. **Phase 1 includes** the building of the **school for 500 pupils, 8 homes for the residential children** and the first sports field. See page 7 for further details or contact Tim Grandage on tim@futurehope.net
2. Develop long-term regular support from individuals in India by improving ways to donate
3. Continue to increase awareness and fundraising efforts in India

Funds for Future Hope India are raised throughout India and the rest of the world. However, there is a wish to raise more funds within India. Future Hope is innately Indian and is proud of this, aiming to do an excellent job and make a difference for the poorest children with Indian rupees, raised in India.

The three CSR activities under the Companies Act 2013, India that are applicable to Future Hope:

1. Eradicating hunger, poverty and malnutrition, promoting preventive health care and sanitation.
2. Promoting education, including special education and employment enhancing vocational skills among underprivileged children.
3. Promoting of sports for development.



How You Can Help

Future Hope depends entirely on the generosity of individuals and organisations for running costs as well as capital projects. We receive no government support in India or elsewhere.

Donate

A donation will enable us to make a meaningful improvement to the lives of vulnerable children by providing a home, medical care and an education.

Corporate Support

Future Hope looks to create lasting, successful and mutually beneficial relationships with partners from the corporate sector. Their support is invaluable to us for both operational and capital costs.

Trust & Foundations

Alongside the public and corporate support, we rely on the generosity and support of Trusts and Foundations to enable us to provide for the hundreds of children in our care.

INDIA TODAY

Investing in children is still desperately needed in India. Out of its 472 million children, 80 million are **out of school**, 97 million are **anaemic** and **undernourished**, 7.5 million are **differently-abled**, 24 million will be **out of home** care by 2020, 33 million are **child-labourers** and 12 million **marry** before they are 18 years old. In West Bengal 56% of children are **physically abused**. India's population comprises almost 40% of children and yet they receive only 4% of the entire national budget.

Every new child who we take in creates a commitment of 15 years

If you wish to make a donation

Go to www.futurehope.net/donate for full details

For further information please contact

tim@futurehope.net

INR 4070 / month

Provides a child with a nourishing and healthy diet

INR 6000 / month

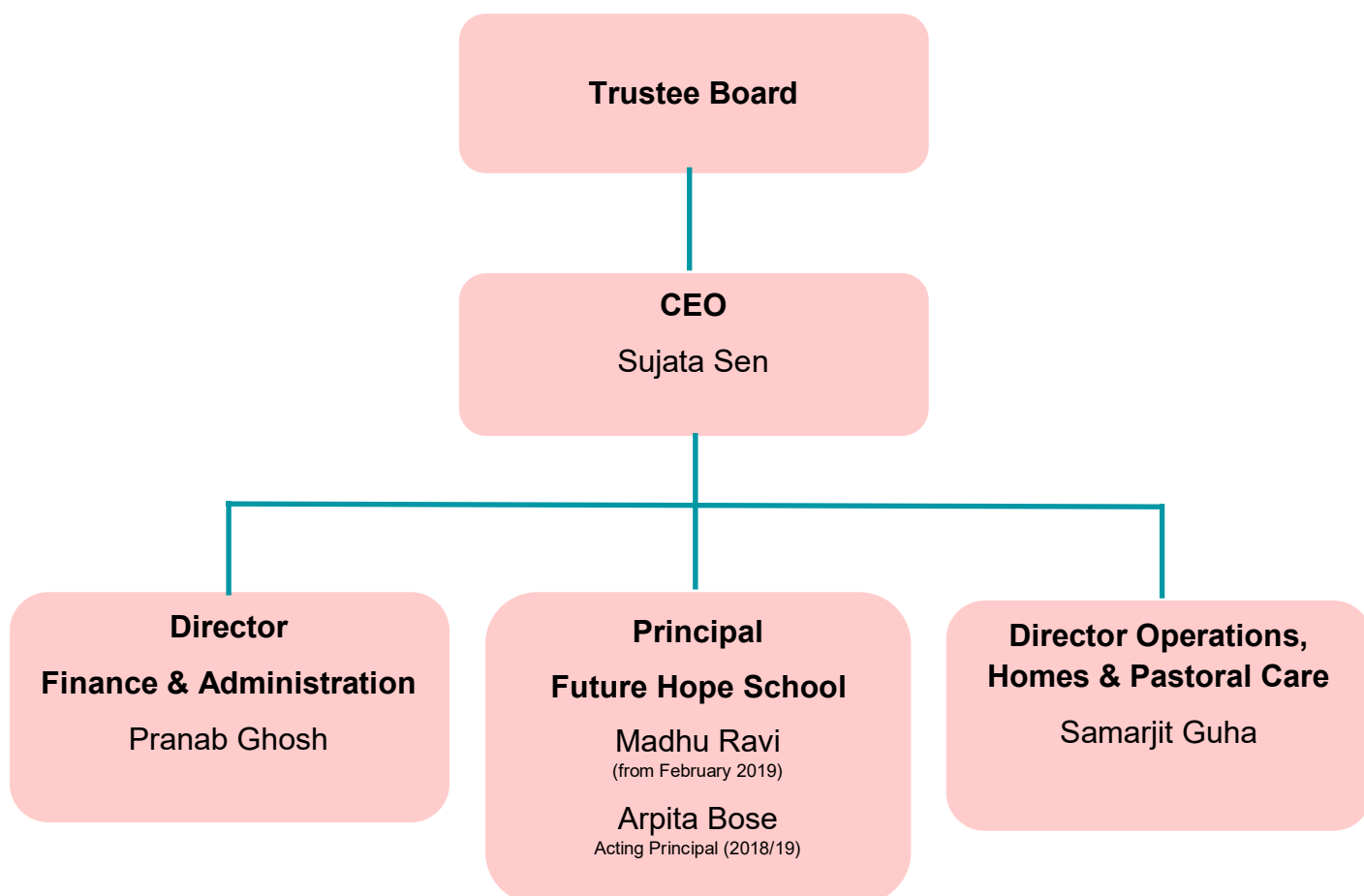
Sends one child to Future Hope School for an all-round education

INR 9350 / month

Gives a child a secure home with people they can trust to care for them



Organisation Chart & Contacts 2018/19



In India

Sujata Sen
CEO

sujata.sen@futurehope.net

In UK and India

Tim Grandage
Managing Trustee/
Acting Chair Board of Trustees

tim@futurehope.net

In UK

Erica Grandage
Head of Fundraising
Future Hope UK

erica@futurehope.net

Contact address:

Future Hope India
1/8 Rowland Road
Ballygunge
Kolkata
700020



Trustees

Board of Trustees 2018/19

Mr Tim Grandage	Founder, Managing Trustee and Acting Chairman
Mr Prodosh Kr. Sen	Retired Chairman of J Thomas
Mr Jasper Reid	Founder of IMM
Ms Anjum Katyal	Author and editor
Mr Eddie Poonawala	Chair Comart Group
Mr Subrata Dutta	Managing Director George Telegraph Group

Future Hope India is governed by a board of Trustees, whose wealth of experience and knowledge supports the work of the charity in its mission and future plans.

In March 2018 Jasper Reid joined our board of trustees bringing with him huge experience of the commercial sector. Jasper is the founder of IMM which builds consumer brands in international markets - for example, the Wendy's and Jamie Oliver restaurant chains in India.

Bankers, Legal Advisers and Auditors

Bankers	The Hong Kong and Shanghai Banking Corporation Limited Dalhousie Square Branch 31 BBD Bagh, Kolkata 700 001
Auditors	Deloitte Haskins and Sells Firm Reg. No. 302009E 1st floor, Block EP and GP Sector V, Salt Lake Electronics Complex Kolkata 700091
Legal Advisers	Messrs Khaitan and Co 1B Old Post Office Street Kolkata 700 001